PayByPhone

PayByPhone lets you to pay for parking in seconds. The app allows you to extend your parking session from anywhere and will even remind you when your parking session is about to expire! Parking with PayByPhone is convenient, easy and secure.

Smartphone users can enter m.paybyphone.com on their browser, download the iPhone or Android app, or call 1-866-234-7275.

Once you have registered for an account, you can park in 3 easy steps:

- 1) Enter the location number **(posted on the PayByPhone signs in lots, or located on the meter when parking on-street)**
- 2) Enter stall number (if required)
- 3) Select a parking duration

Frequently Asked Questions

Where can I download the app?

Any Apple or Android device can support PayByPhone and can be downloaded at:

- The Apple App Store
- The Google Play store

How do I sign up?

Registration with a free PayByPhone account is required and can be completed via the mobile app (on iOS and Android devices), the web app at www.paybyphone.com, or by phone at 1-866-234-7275 (the account will be activated immediately and the parking session can be started on the initial phone call)

The next time you call or log on, your details will be automatically recognized. The

following information is required to set up an account:
- Mobile phone number
- Credit Card (Visa, MasterCard, AMEX)
- License plate of car(s)

Frequently Asked Questions (continued)

What are the benefits?

- No need for cash or coins
- Text message reminders before your parking expires
- Extend your parking session from the app or by calling 1-866-234-7275
- View and print parking receipts online,or opt-in to emailed receipts
- Stay warm by paying from the comfort of your car

How does the parking enforcement officer know I've paid by phone?

When you pay for parking by phone, your license plate and parking time are automatically displayed on the device used by the parking officer. Users do not need to display a receipt.

What if I get a parking ticket?
If you believe you have received a ticket in error, please contact the Tarrytown Village Justice Court. Instructions are on the back of the ticket. You can use your PayByPhone account to check payment status. Please print out copies to bring. They will not accept visual inspection of your phone as proof. Web page for Tarrytown Village Justice Court: http://www.tarrytowngov.com/village-justice-court

How do I add an additional vehicle to my account?
Adding a vehicle may be completed within the PayByPhone app, by going to paybyphone.com and logging into your account, or calling the parking line at 1-866-234-7275 and follow the prompts. You may add up to nine vehicles.

Is it safe to do a credit card transaction on a mobile phone?
Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

When will I see the transactions on my credit card statement?
Each time you pay for parking with PayByPhone, the payment is processed in real- time. The amount of time that elapses before it shows up on your account will vary depending on your credit card company. Your charge will appear as "Pay By Phone Parking" on your credit card statement.

Can I get a receipt?
You can view all your transaction by logging onto your account at paybyphone.com. All parking charges can be printed off in the form of a receipt. Email receipts are avail- able; select this optional feature on your profile.

PayByPhone Locations

PayByPhone can be found across Tarrytown in various lots and on-street locations. Location numbers for on-street locations can be found directly on the meter.