Resources for Residents

- **Storm Central** on **www.coned.com**
  - Educational resources
  - Outage Map
  - Report/check outage status via "My Account"
- **Mobile App**:
  - **http://www.coned.com/mobileapp/**
  - Available for: Android, iPhone or iPod Touch
  - Check/pay bill; report/check outage status
- **Life Sustaining Equipment** (LSE):
  - **http://www.coned.com/customercentral/specialservices.asp**

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My Account	Authorized Payment Agents	Contact Us
Electric Outage Status	Electric Service Problem	Outage Map
Gas / Steam Emergency	CO Safety	Meter Reading

Sign up for text alerts

To register, text REG to OUTAGE (688243) and follow the prompts.

The customer will need to enter their 15-digit account number.

Once the customer is registered:
- Customers can report a power problem by texting OUT to OUTAGE (688243).
- To check the status of a power problem text STATUS to OUTAGE (688243).
- For further assistance, text HELP to OUTAGE (688243).

Please note:
Text message frequency depends on the user. If you no longer wish to receive text notifications, text STOP to OUTAGE (688243). Message and data rates may apply

Outage Notification Text Message Service – Text OUT to OUTAGE (688243)

Text OUT
To
OUTAGE
(688243)